

# Clear SCORM Imported Cache

## INTERNAL USE ONLY

Manager sites which have existing SCORM courses that are merged from another site may require additional steps after the merge in order for the SCORM courses to play properly.

### Clearing SCORM Cache

- A. Log into the *NEW* client Manager site
- B. Navigate to **/tools** in the URL
  - (Ex. – [www.sistemlms.com/CLIENTNAMEHERE/tools](http://www.sistemlms.com/CLIENTNAMEHERE/tools))
- C. Select **Clear Caches**, check the 'Clear templates\_c' and 'Clear ScormEngine imported status'
  - (Ex. – [www.sistemlms.com/CLIENTNAMEHERE/tools/clear\\_cache.php](http://www.sistemlms.com/CLIENTNAMEHERE/tools/clear_cache.php))
- D. Select **Submit**

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#### Clear Cache Tool

Clear templates\_c

Clear ScormEngine imported status

Submit