

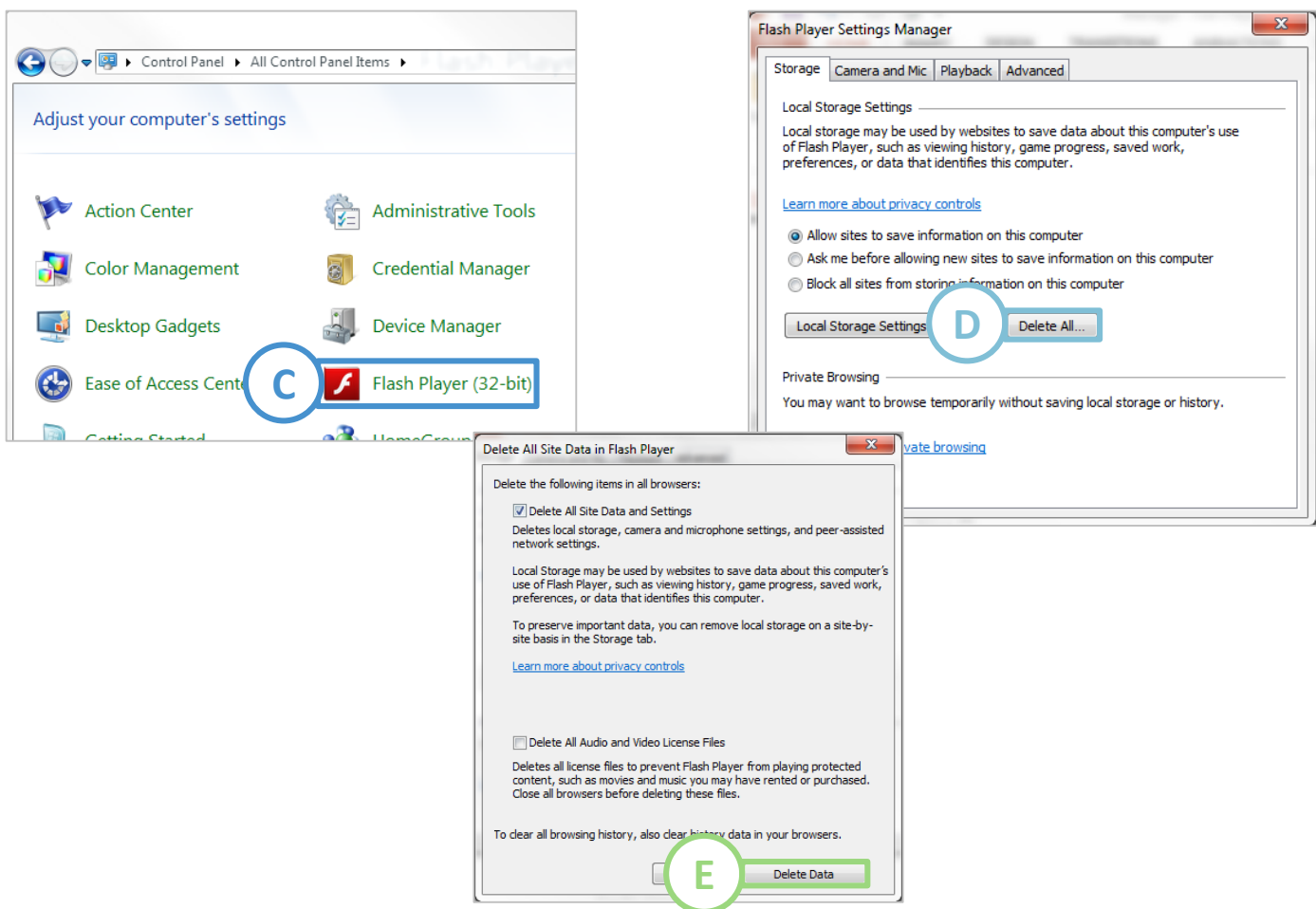
# eLearning

## Delete Flash Player Browsing Data (Cache)

Manager utilizes Adobe Flash Player to play eLearning courses, and there are occasions when the Flash Player cache needs to be reset. The following steps will show you how to delete all Flash Player data stored by websites on your computer.

### Delete Flash Player Browsing Data

- A. Close all browser windows
- B. Open the Control Panel
- C. Select the Flash Player control panel
- D. Select the Storage tab and select the "Delete All..." button
  - i. Please note that the "Advanced" tab also contains a "Delete All..." button and the behavior and functionality are identical
- E. Verify that the "Delete All Site Data and Settings" checkbox is checked and select the "Delete Data" button
- F. Restart your browser



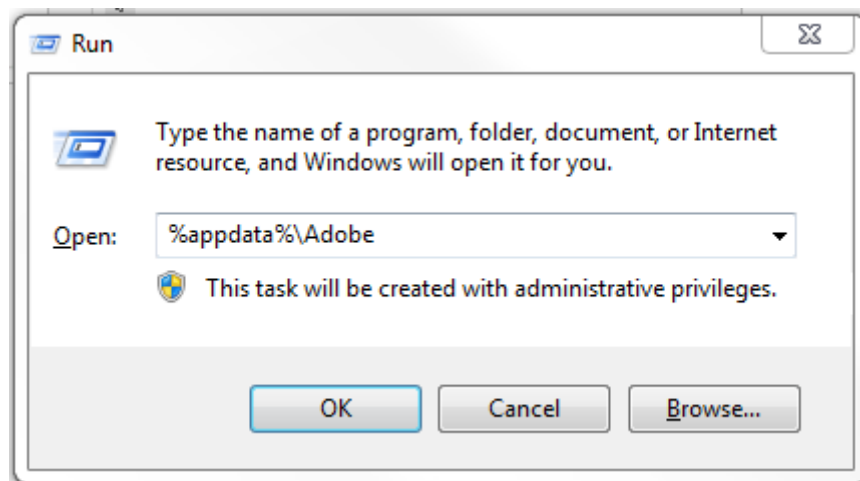
Settings may vary depending on Operating System

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## Delete Flash Player Browsing Data (Cache)

### Delete Flash Player Browsing Data

- A. On your computer, select Start > Run. (On Windows 7, select Start and type **Run** in the Search Programs and Files field)
- B. Type **%appdata%\Adobe** in the Open: field and select OK



- C. Delete the Flash Player folder
- D. Repeat step 1 and type **%appdata%\Macromedia** in the Open: field and select OK
- E. Delete the Flash Player folder